

## QUALITY POLICY

It is priority objective of Gerresheimer Zaragoza to achieve the customers' satisfaction with a service based on the manufacture of high quality products, with the documentation required by the customer and with high levels of hygiene and timely and correct deliveries.

For this, our quality policy is sustained in the following issues:

- Compliance of the customers' requirements in terms of validation, control, labelling, documentation and service of their products.
- Consistent and reliable production processes based on their validation and preventive maintenance.
- Detection of product defects in the initial stages of the process.
- Our capacity to ensure all the necessary resources.
- Continuous improvement of qualification of the employees through the formation and training and a high level of communication.
- A flexible, efficient and standard quality management system according to ISO 9001 and ISO 15378.
- Continuous improvement of quality and efficiency of the quality management system.
- Complete and accessible product information to facilitate the customers the registers of the products.
- Compliance of the applicable legislation and guarantee that the products can be registered in all countries.
- Collaboration with our suppliers to ensure that all materials and services meet the requirements.



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