Gx® Share

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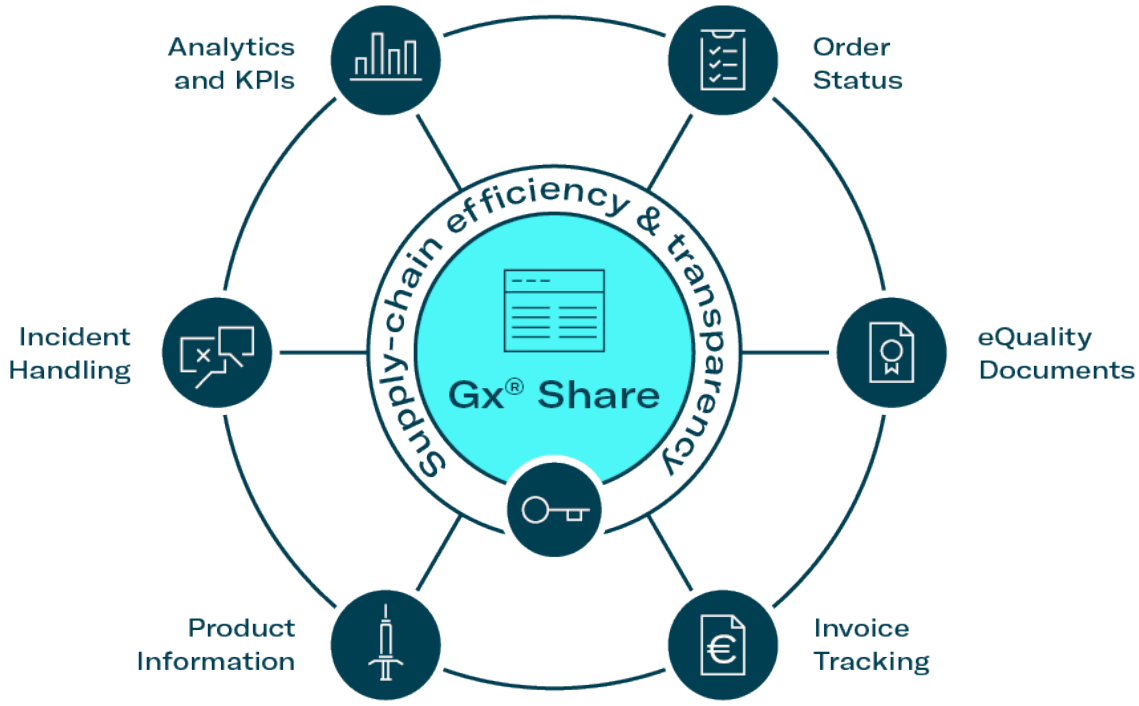
Digital Customer Platform



Enhance supply chain agility and transparency with instant information and seamless data integration

Our secure digital customer platform Gx® Share enhances supply chain agility and collaboration between partners through instant access to critical data. It provides a single source of truth for shared information supporting improved planning, inventory management, and incident handling.

Gx® Share offers an intuitive web-based customer portal. For process automation and efficient data exchange tailored to the needs of your digital supply chain, Gx Share also enables seamless system-to-system integration via an Application Programming Interface (API)

Information at your fingertips

Gx Share integrates data from different sources into one portal, for instant customer transparency on orders, incident status, and invoices. Role-based user profiles can be set-up to provide customized access to one or more topics and customer sites.

Secure system integration

Supply chain data from many sources can be integrated through APIs facilitating a flexible, secure connected pharma ecosystem. APIs combine previously fragmented data into a single digital supply chain which supports increased efficiency.

Set up Gx® Share

Requirements agreed

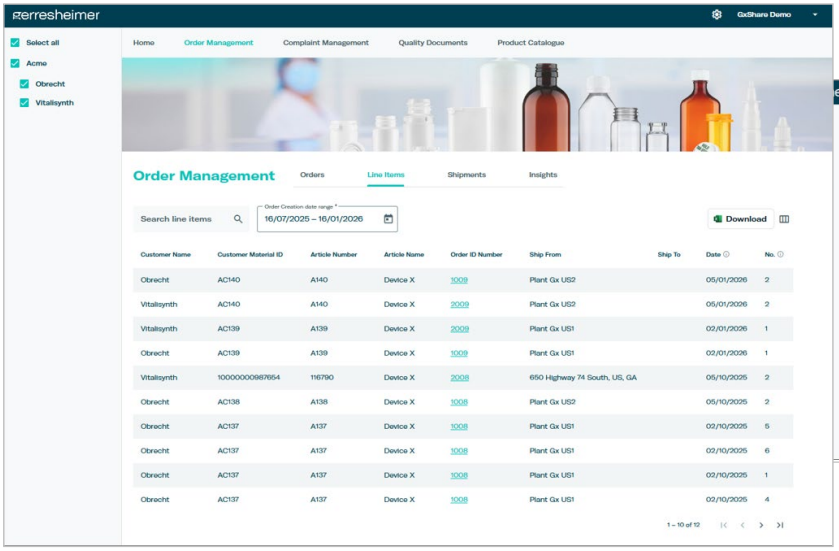
- Access to the customer portal or set-up of an API can be requested via account manager or customer service representative

Secure access provided

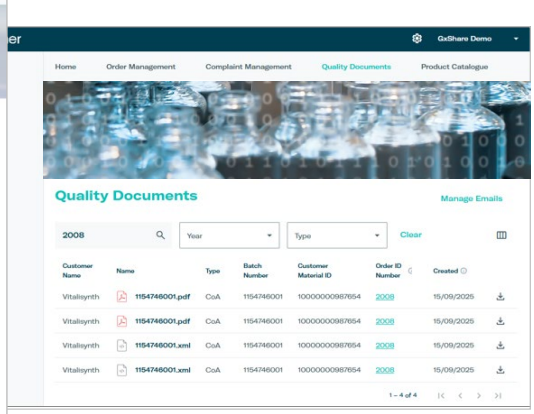
- Role-based profiles with credentials or API connectivity set up
- Training can also be provided

Customized data solutions

- On request we can also provide quality documentation tailored to individual customer needs



Search and retrieve order and shipment information for all sites with dates, quantity and more.



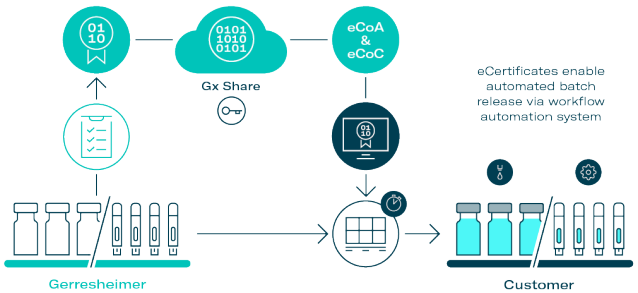
Retrieve quality documents for ordered batches and view incident status

Further enhance quality processes and planning

To support workflow automation and help streamline quality processes, we can work with customers to customize and establish a process for transfer of machine-readable electronic Certificates of Analysis (eCoA) or Certificates of Conformity (eCoC) and/or batch quality data (eBatch). This data can be accessed via the Gx Share portal by email notification, or through an API.

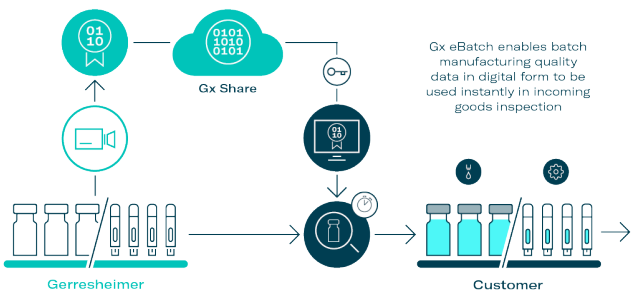
Gx eCertificates

eCertificates are generated and immediately transferred via the Gx Share portal or via an API directly to a customer workflow system. This helps reduce safety stock and inventory dwell time and avoids production delays, which in turn frees up working capital.



Gx eBatch

Quality data for a primary packaging batch is automatically, securely transferred to a customer quality system. This eliminates the cost and effort of incoming inspection, improves root cause analysis, and enables prediction of future quality.



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Edition 200326