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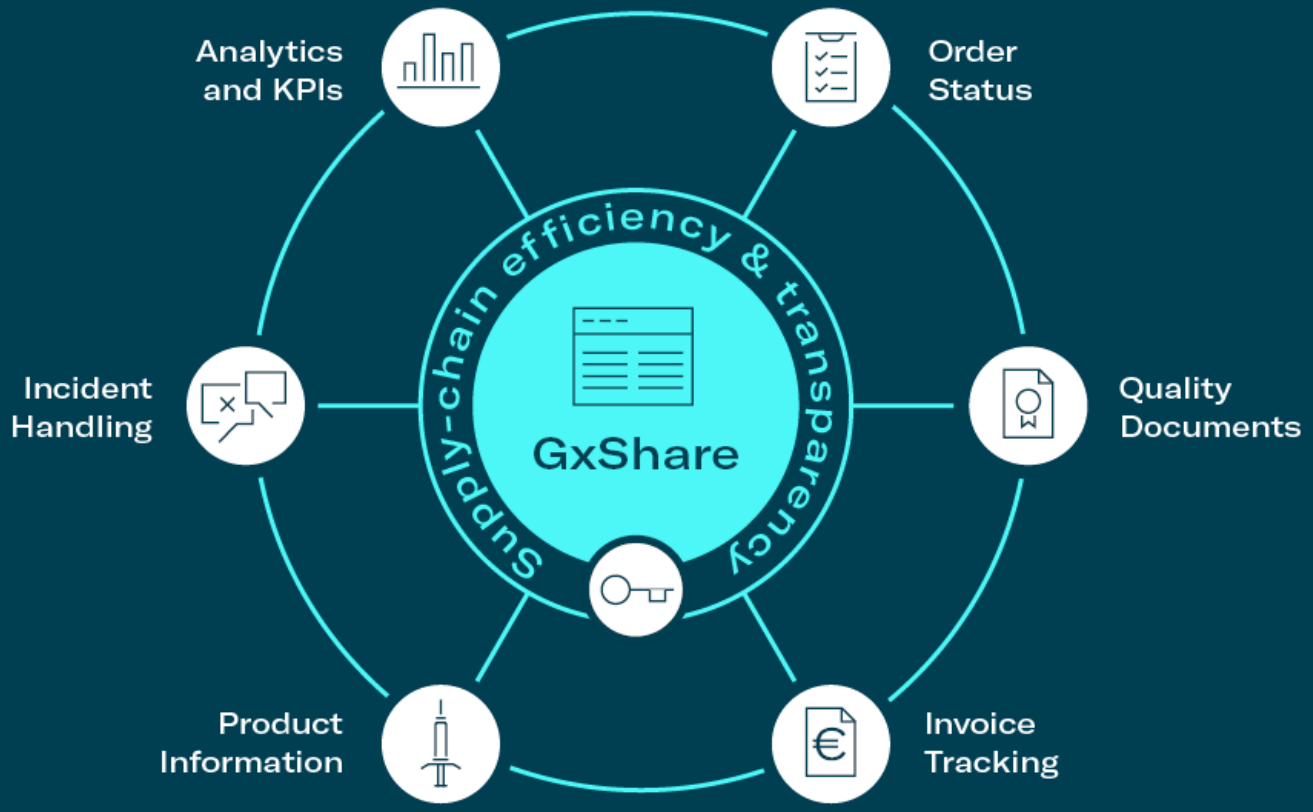
GxShare Customer Portal
Digital Supply Chain Solutions

GxShare Customer Portal

A digital touchpoint for efficient and transparent supply chain management

- **GxShare** enhances supply chain agility and responsiveness through effective digital integration.
- **GxShare** improves supply planning and inventory management plus efficient complaint management.
- **GxShare** creates transparency and contributes to stronger collaboration through the supply chain.
- **GxShare** is a centralized single source of truth for shared information and data through the supply chain.
- **GxShare** allows efficient process automation via Application Programable Interfaces (M2M).
- **GxShare** provides a secure and up-to-date platform customized for different roles (users) and purposes.



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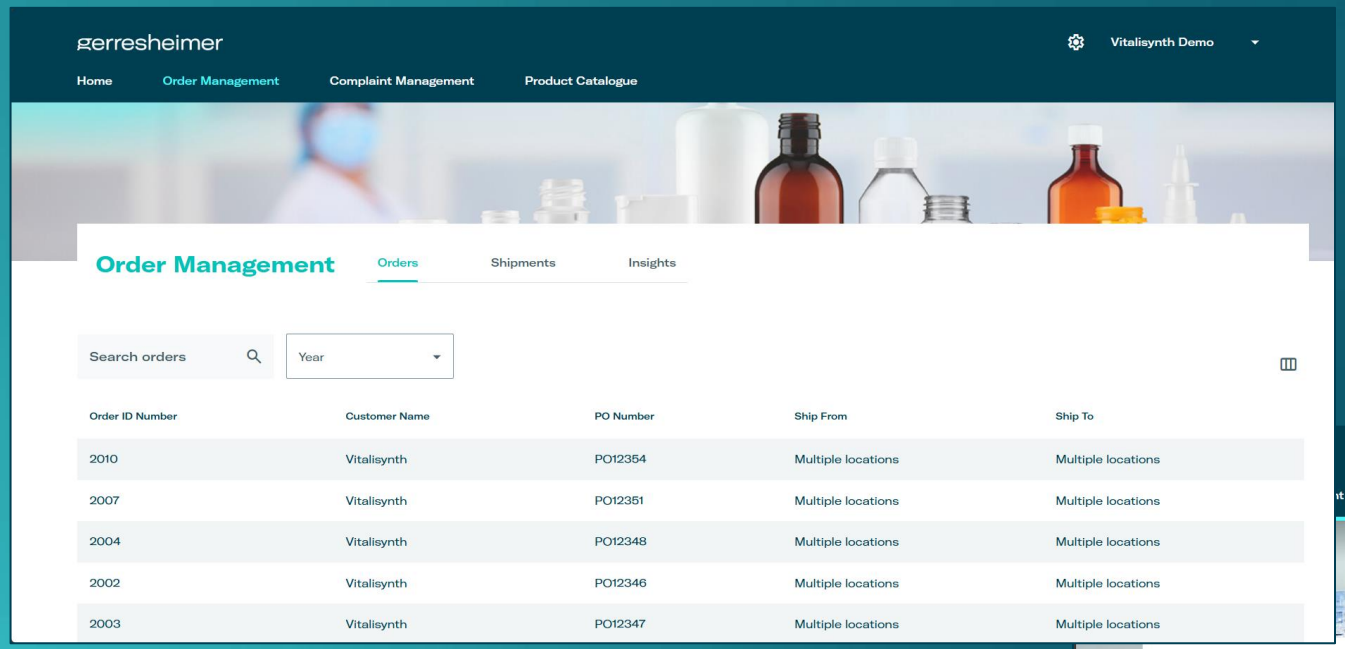
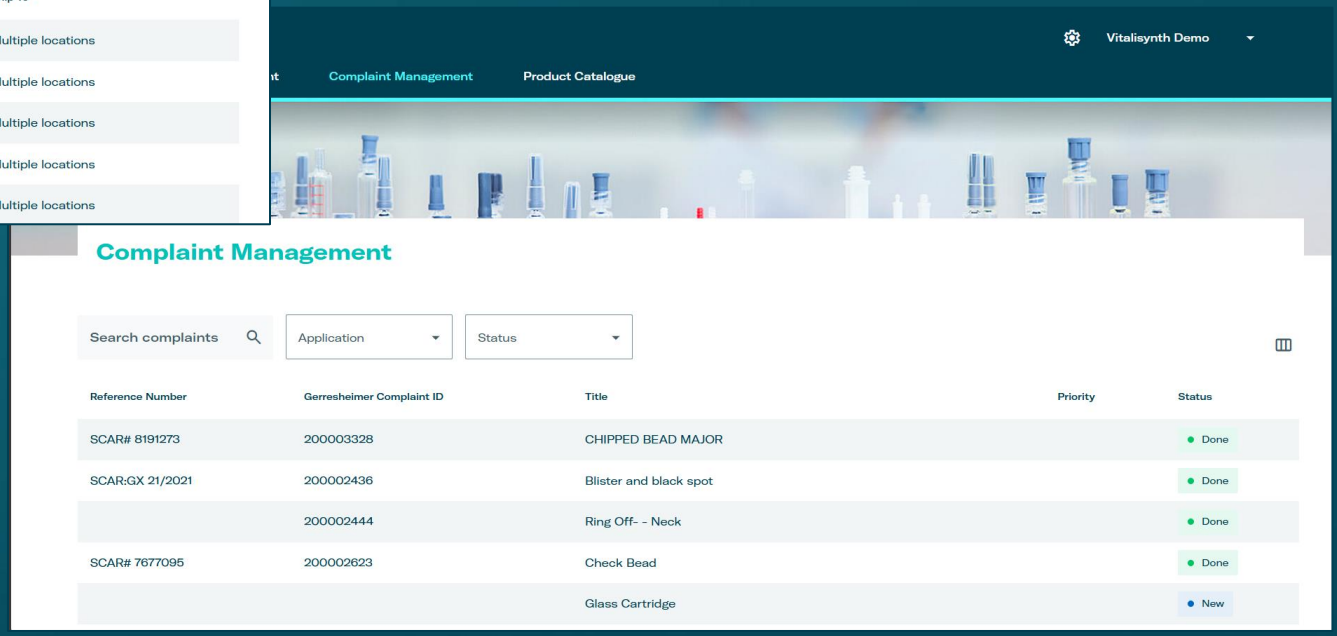
GxShare Order- & Complaint Management

Continuous development and enrichment of data for orders and complaints



- Status of orders and shipments can be checked in the portal or retrieved electronically.
- An “insights” area allows for KPIs to be defined and tracked in dashboards.

GxShare order management will not replace legacy SAP interfaces.



- Status of complaints and can be checked by the quality manager or retrieved electronically.
- Roadmap: Machine based complaint handling and reporting is planned for efficient collaboration.

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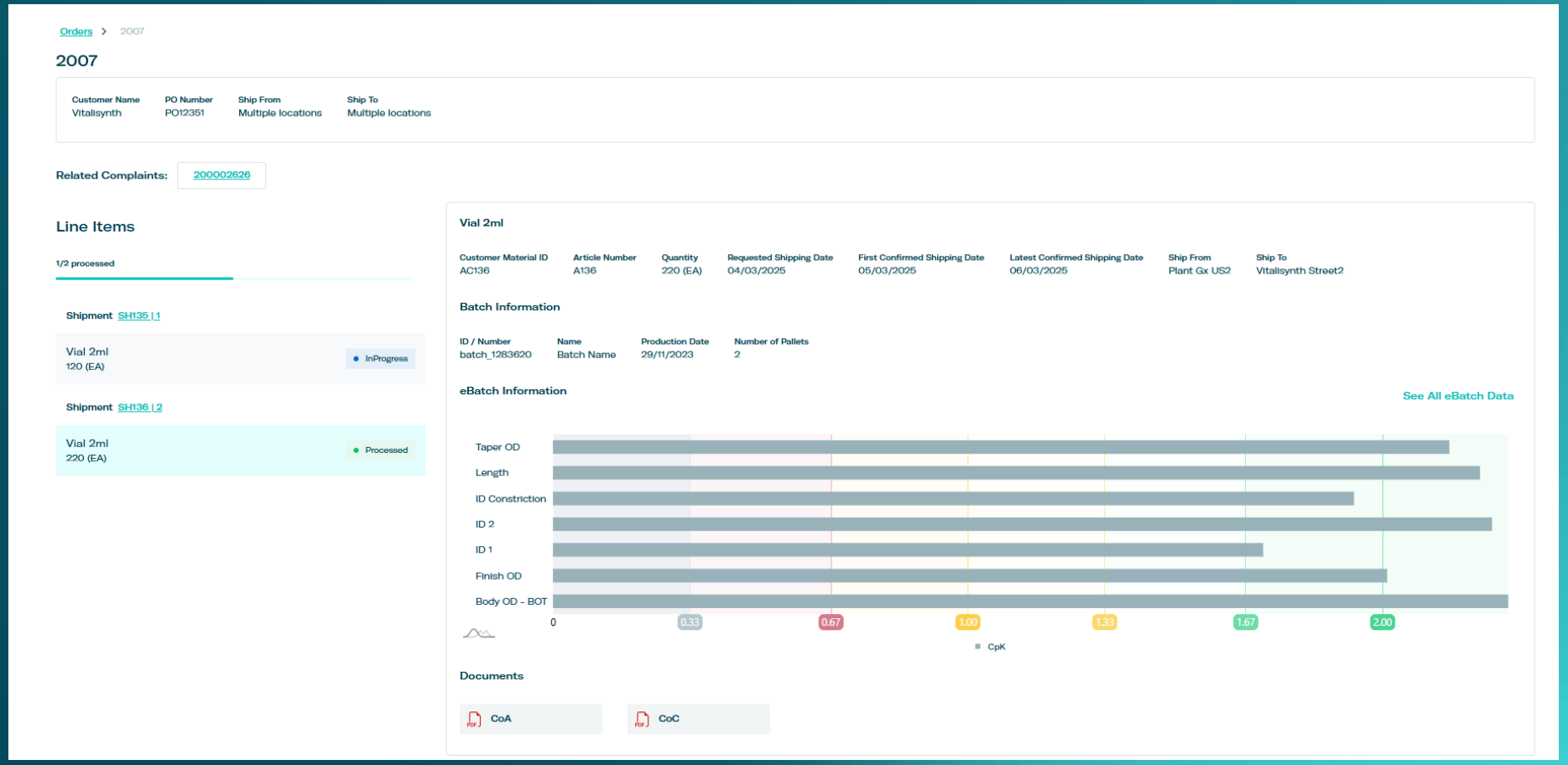
GxShare Quality Documents

Enabling efficient and effective batch data management

- Search and retrieval of batch information (a basis for future end-to-end data-driven services)
- Electronic Certificates of Analysis (eCoA) in different formats e.g. XML or PDF can be manually or automatically retrieved.
- Customized digital batch data (quality information) can be retrieved.
- Notifications and Application Programmable Interface enable in-time and automated retrieval.



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Questions?

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